

Enhanced Authentication Enrollment Guide

This Enrollment Guide is designed to allow for easy understanding when completing the initial setup for Enhanced Authentication. Its purpose is to provide a simple, visual, step-by-step walkthrough that supports registration of a trusted device, enablement of biometric authentication and passkey setup for added security.

Mobile Enrollment

Step One: Log in to Digital Banking

- Enter your Login ID and password

Step Two: Enter your Secure Access Code (SAC)

- Select the **preferred contact method** to receive your Secure Access Code
- Enter your six-digit **Secure Access Code (SAC)**
- Click **"Submit"**

The first screenshot shows the 'Select preferred contact method to receive your Secure Access Code' screen. It has three input fields: 'E-mail: xxxxxxxxwilliams@xxail.com', 'SMS: (XXX) XXX-4744', and 'Phone to: (XXX) XXX-4744'. Below these is an orange 'Back' button. An arrow points to the second screenshot, which is the 'Enter your Secure Access Code' screen. It features a text input field for the 'Secure Access Code', an orange 'Submit' button, and an orange 'Back' button.

Step Three: Biometric Authentication

- If your device supports biometrics, you will be prompted to select **"Activate Biometrics"**
- Click **"Confirm"** to enroll in biometric authentication on your mobile device
- The **"Biometric enabled"** confirmation will display once biometric activation is complete

The first screenshot shows a 'Your Device is Trusted!' message with a smiley face icon. It states 'iPhone17,5 is now a trusted device. Your device has been enabled for advanced authentication!'. Below this is an orange 'Activate Biometrics' button and an orange 'Maybe Later' button. An arrow points to the second screenshot, which is the 'Nuvision CU Biometrics Activation' screen. It asks 'Would you like to enroll in biometric authentication on this device?' and has a green 'Confirm' button and a red 'Not at this time' button. Another arrow points to the third screenshot, which shows 'Biometrics enabled' with a green checkmark icon and the text 'Your biometrics have been successfully enabled.' Below this is an orange 'Close' button.

Step Four: Biometrics Enabled — Enrollment Complete

Your mobile device will be added to the trusted device list on the 'Advanced Authentication' page

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Passkey Enrollment

Please ensure that you are signed into your iCloud Keychain on iPad, Google Password Manager on Android devices or Windows credential before attempting passkey authentication. Passkeys rely on the device's built-in iCloud, Google Manager or Windows credential manager to securely store and sync authentication keys. These authentication keys are unique to your device and cannot be stolen.

Step One: Log into Digital Baking

- a. Enter your Login ID and password

Step Two: Enter your Secure Access Code (SAC)

- a. Select the **preferred contact method** to receive your Secure Access Code
- b. Enter your six-digit **Secure Access Code (SAC)**
- c. Click **"Submit"**

The first screenshot shows the NUvision Credit Union logo at the top. Below it, the text reads "Select preferred contact method to receive your Secure Access Code". There are three input fields: "E-mail: xxxxxxxxwilliams@xxail.com", "SMS: (XXX) XXX-4744", and "Phone to: (XXX) XXX-4744". At the bottom is an orange "Back" button. An arrow points from this screen to the second screenshot.

The second screenshot shows the NUvision Credit Union logo at the top. Below it, the text reads "Enter your Secure Access Code". There is a text input field labeled "Secure Access Code". Below the input field are two orange buttons: "Submit" and "Back".

Step Three: Advanced Authentication

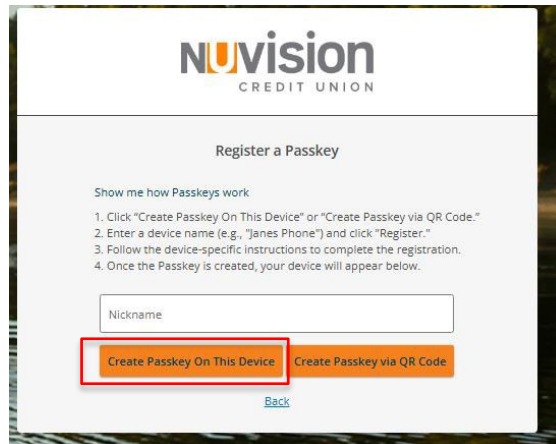
- a. Select **Register Passkey**

The screenshot shows the NUvision Credit Union logo at the top. Below it is a warning icon (a red triangle with an exclamation mark). The text reads "COMPLETE YOUR AUTHENTICATION SETUP". Below this, a paragraph explains: "To secure your account access, please complete your authentication setup. You can either **register a passkey** on this device or continue in the **Mobile Banking App** to register your trusted device. Once setup is complete, you'll be able to conveniently and securely approve logins, online activity, and transactions." At the bottom are two orange buttons: "Continue in Mobile App" and "Register Passkey". The "Register Passkey" button is highlighted with a red rectangular box.

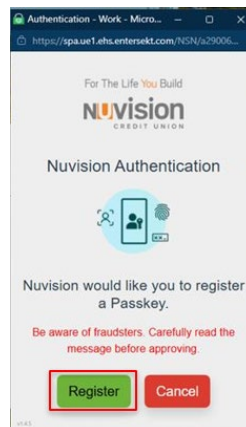
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Step Four: Passkey Setup

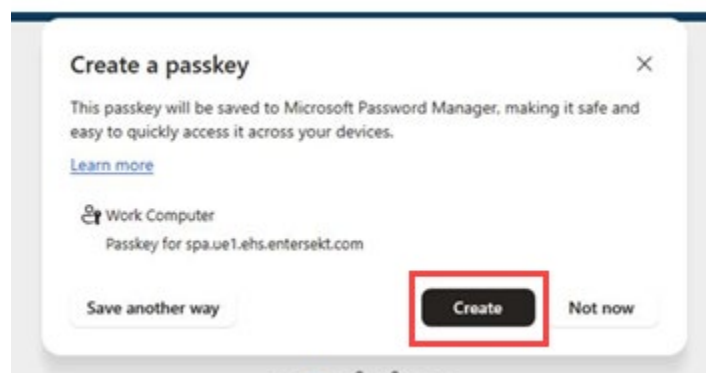
- a. Enter your **friendly name** for the passkey you want to register and click “**Create Passkey On This Device**”



- b. Select “**Register**” to confirm passkey registration

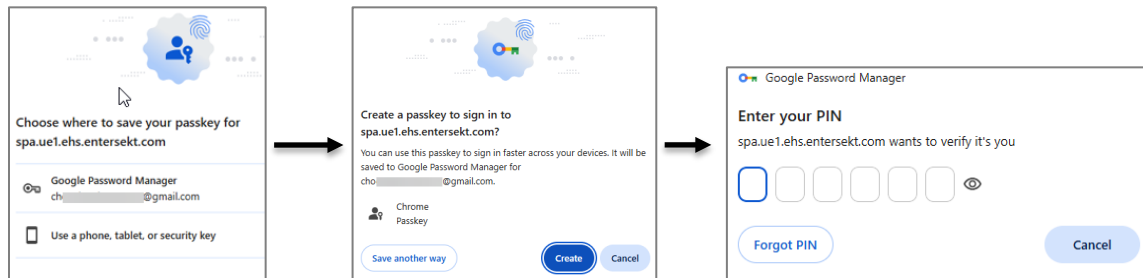


- c. Select where you want to store your passkey
- d. Click “**Create**”

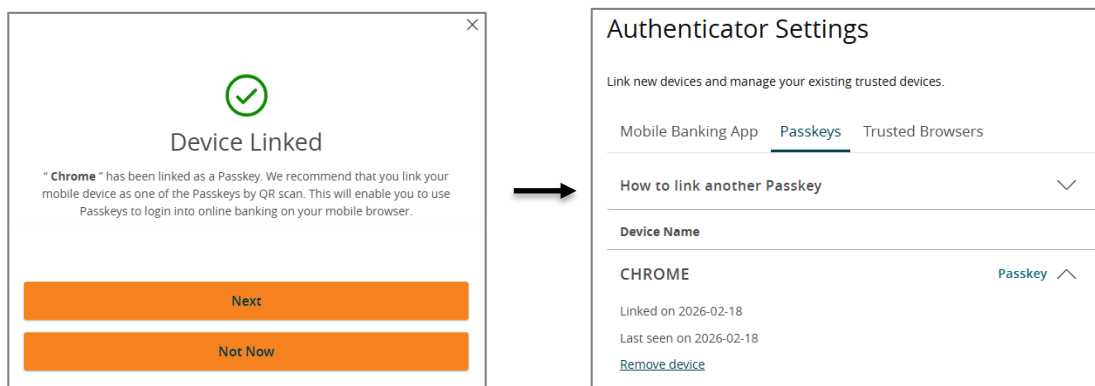


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- e. Enter your six-digit code associated with your credential manager
- If you forget your pin, select **“Forgot Pin”** and follow the prompt to retrieve your pin



- f. The **“Device Linked”** confirmation will display once the browser is successfully linked
- g. The Passkey will be displayed on the ‘Advanced Authentication’ page under Authenticator Settings



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Passkey Enrollment - Create Passkey via QR Code

Step One: Log into Digital Banking

- Enter your Login ID and password

Step Two: Enter your Secure Access Code (SAC)

- Select the **preferred contact method** to receive your Secure Access Code
- Enter your six-digit **Secure Access Code (SAC)**
- Click **"Submit"**

The first screenshot shows the NUVision Credit Union logo at the top. Below it, the text reads "Select preferred contact method to receive your Secure Access Code". There are three input fields: "E-mail: xxxxxxxxwilliams@xxmail.com", "SMS: (XXX) XXX-4744", and "Phone to: (XXX) XXX-4744". At the bottom is an orange "Back" button. An arrow points to the second screenshot, which shows the NUVision Credit Union logo at the top. Below it, the text reads "Enter your Secure Access Code". There is a text input field labeled "Secure Access Code", an orange "Submit" button, and an orange "Back" button.

Step Three: Advanced Authentication

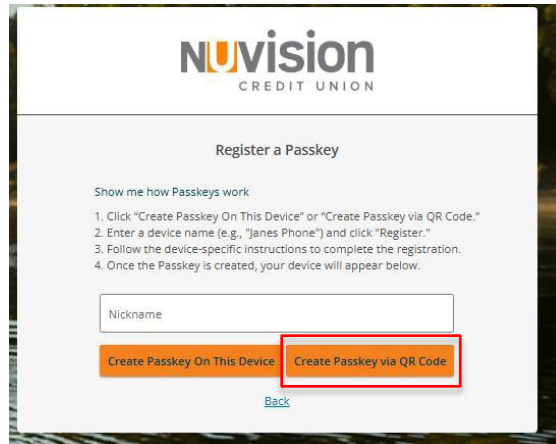
- Select **Register Passkey**

The screenshot shows the NUVision Credit Union logo at the top. Below it is a warning icon (a triangle with an exclamation mark). The text reads "COMPLETE YOUR AUTHENTICATION SETUP". Below this, it says "To secure your account access, please complete your authentication setup. You can either register a passkey on this device or continue in the Mobile Banking App to register your trusted device. Once setup is complete, you'll be able to conveniently and securely approve logins, online activity, and transactions." At the bottom are two orange buttons: "Continue in Mobile App" and "Register Passkey". The "Register Passkey" button is highlighted with a red box.

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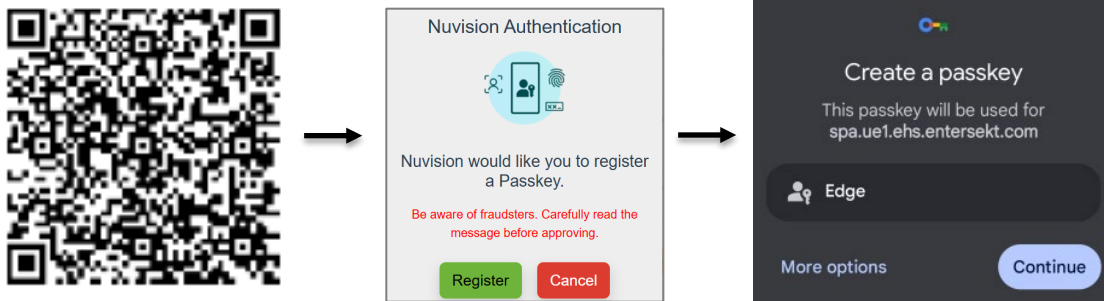
Step Four: Passkey Setup

- a. Enter your **friendly name** for the passkey you want to register and click “**Create Passkey via QR Code**”



The screenshot shows the 'Register a Passkey' page on the Nuvision Credit Union website. It includes a 'Nickname' input field and two buttons: 'Create Passkey On This Device' and 'Create Passkey via QR Code'. The 'Create Passkey via QR Code' button is highlighted with a red rectangle. A 'Back' link is located below the buttons. Instructions for how passkeys work are listed above the input field.

- b. Scan the **QR Code** on your screen (not the one below) with your mobile device
 - Note: This can be completed without using the mobile app. The passkey is just stored on the mobile device.
- c. Click **Register** to confirm your Passkey registration on your mobile device
- d. Click “**Continue**” to create your Passkey



- e. The ‘Nuvision Authentication’ confirmation will be displayed
- f. The Passkey will be displayed on the ‘Advanced Authentication’ page under Authenticator Settings

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