

# **Welcome to Nuvision Credit Union**

**A Quick Guide to your account transition**

**IMPORTANT DATES**

**AUGUST**

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

**FRIDAY, APRIL 30, 2021**

Times shown reflect MDT

- Greater Wyoming's Online and Phone banking will no longer be available after X:XX PM
- Greater Wyoming's website will no longer be available after X:XX PM
- The branch will close at X:XX PM
- System integration will begin at X:XX PM
- For Shared Branching, use your Greater Wyoming account number until X:XX PM on April 30th

**SEPTEMBER**

Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

**SATURDAY MAY 1, 2021 THROUGH SUNDAY MAY 2, 2021**

- The branch will remain closed, as usual (ATM?)
- Online and Phone banking will not be available

**TUESDAY, SEPTEMBER 4, 2018**

- You are now a member of Nuvision Credit Union and can begin doing the following:
  - Conduct business at all Nuvision branch locations
  - Set-up Online Banking & Bill Pay
  - Set-up Phone Banking
  - Enroll for Nuvision eStatements
  - Download Nuvision's Mobile Banking App
  - Activate your VISA Debit Card

**Your VISA Debit Card and checks will continue to work through this account transition.**



**CHECKING ACCOUNTS**

On Monday, May 3, 2021 your checking account will automatically transition to our *Frontier Checking*, a checking account designed for our members who need an everyday checking account for their basic banking needs. You will enjoy no monthly fees, no minimum balance requirements, free online and mobile banking services, and more!



## CHECKS

We will continue to honor and clear any outstanding Greater Wyoming checks that you have written until XXXXXXXX.

If you are a frequent check user, a new box of checks will be issued to you free of charge with your Nuvision account and routing number.

To order checks please visit [nuvisionfederal.org](http://nuvisionfederal.org).



## DEBIT CARDS

You will receive your new debit card no later than Friday, April 30, 2021

▶ **IMPORTANT:**

Continue to use your Greater Wyoming debit card until Monday, May 3, 2021.

▶ **BEGINNING MAY 3, 2021**

Call 800.992.3808 to activate your Nuvision debit card.

You will be able to establish your Personal Identification Number (PIN) during card activation.

## ACCOUNT STATEMENTS | PAPER AND ELECTRONIC



Your April 2021 account statement will be the last statement you receive from Greater Wyoming. You will receive Nuvision Credit Union statements starting with your May 2021 statement.

Past Greater Wyoming account history will not be available within Nuvision's Online Banking platform. Only new transaction history from Nuvision Credit Union will be available in Online Banking. Once you've enrolled in Online Banking and opt-in to receive eStatements, you will have access to XX months of eStatements starting from XXXXXXXXXXXXXXXXXXXX.

## MAKING DEPOSITS

You can make cash and check deposits at any Nuvision Credit Union branch or ATM location starting on Monday, May 3, 2021.



### REMOTE DEPOSIT SERVICES

Nuvision offers easy remote check deposits available through our online and mobile banking services

### MAIL DEPOSITS

Please mail deposits to  
Nuvision Credit Union  
PO BOX 1220  
Huntington Beach, CA 92647-9831

### ATM MACHINES

You must use an ATM owned and operated by Nuvision or a machine currently operating on the CO-OP Network.

### CREDIT UNION SERVICE CENTERS

Visit [CUSwirl.com](http://CUSwirl.com) or call 888.287.9475 for the closest location. (UPDATE)

## DIRECT DEPOSITS AND AUTOMATIC PAYMENTS



Your current Greater Wyoming direct deposits and automatic payments will be directed to your Nuvision Credit Union account. **Beginning Monday, May 3, 2021**, please inform these vendors of your new account number and routing number .

When setting up any new direct deposit or automatic payment information, please use your new account number and the Nuvision Credit Union routing number (322282399) after May 3, 2021.



## SHARE BRANCH + BRANCH LOCATIONS

In addition to Nuvision Credit Union branches, members have access to over 5,000 Shared branches where you can make loan payments, deposit checks, and withdraw cash.

Beginning XXXXXXXX Nuvision branches will no longer be offering shared branching for non-member accounts. Therefore, you will no longer be able to transact business on other credit union accounts at a Nuvision branch. You can still transact business on your Nuvision Credit Union account at other shared branch locations. We hope to offer this service again in the future.

Additional Wyoming  
Nuvision Branches:

**414 E. 18th Street  
Cheyenne, WY 82001**

**3485 Converse Avenue  
Cheyenne, WY 82001**



**NEW ROUTING NUMBER: 322282399**



## CREDIT CARDS

You will receive your new credit card no later than Tuesday, April 20, 2021. You will not be able to activate and use your new card until Wednesday, April 21, 2021.

**QUESTION:** Will my Annual Percentage Rate change?

**ANSWER:** Your Annual Percentage Rate will remain unchanged.

**QUESTION:** Will my payment due date change?

**ANSWER:** With the change to a new processor, your due date has changed slightly. Beginning with your May payment, your payment due dates will change to the 21st of each month.

**QUESTION:** How will I make my credit card payment?

**ANSWER:** You will be able to make payments using Nuvision Online Banking, our Member Contact Center, at any Nuvision branch, or by mailing your payments to:

Nuvision Federal Credit Union  
P.O. Box 60510  
City of Industry, CA 91716-0510



