

Welcome to Nuvision Credit Union

A Quick Guide to your account transition

DIRECT DEPOSITS AND AUTOMATIC PAYMENTS



Your existing Greater Wyoming direct deposits and automatic payments will be directed to your Nuvision Credit Union account. **Beginning Monday, May 3, 2021**, please inform these vendors of your new account number and routing number, as your existing numbers will discontinue after 90 days.

When setting up any new direct deposit or automatic payment information, please use your new account number and the Nuvision Credit Union routing number (322282399) **beginning May 3, 2021**.



SHARED BRANCH + BRANCH LOCATIONS

Beginning May 3, 2021, you can now transact business on your Nuvision Credit Union account at other Nuvision branch locations. To locate additional Nuvision branches, visit **NUVISIONFEDERAL.COM** and select **ABOUT**, then **BRANCHES & ATMs List**.

In addition to Nuvision Credit Union branches, members will now have access to over **5,000** Shared Branch locations where you can make loan payments, deposit checks, and withdraw cash. Find Shared Branch locations by visiting **WWW.CO-OPFS.ORG**, or by calling **866.748.3266**.

Additional Wyoming
Nuvision Branches:

**414 E. 18th Street
Cheyenne, WY 82001**

**3485 Converse Avenue
Cheyenne, WY 82001**



NEW ROUTING NUMBER: 322282399



CREDIT CARDS

You will receive your new credit card no later than Tuesday, **April 20, 2021**. You will not be able to activate and use your new card until Wednesday, **April 21, 2021**.

QUESTION: Will my Annual Percentage Rate change?

ANSWER: Your Annual Percentage Rate will remain unchanged.

QUESTION: Will my payment due date change?

ANSWER: With the change to a new processor, your due date has changed slightly. Beginning with your May payment, your payment due dates will change to the 21st of each month.

QUESTION: How will I make my credit card payment?

ANSWER: You will be able to make payments using Nuvision Online Banking, our Member Contact Center, at any Nuvision Branch, or by mailing your payments to:

Nuvision Federal Credit Union
P.O. Box 60510
City of Industry, CA 91716-0510

Nuvision Online Banking Setup



Getting started.

Beginning Monday, May 3, 2021:

1



USER INFORMATION

- Navigate to **NUVISIONFEDERAL.COM**
- Under the username and password box click **ENROLL**
- Complete the required fields with your **name, Social Security Number, date of birth, and Member Number.**
- Your **MEMBER NUMBER** will be provided to you via a separate mailing.

2



SET UP

- **Create your Login ID / Username** (Cannot be your member number.)
- **Create your password** (Minimum of 4 characters, maximum of 30. Password must contain at least one lowercase letter and number.)
- **Confirm your email and contact information**

3



LOGIN

You will receive a 6-digit validation code by email or phone call, which will need to be entered to proceed.

NOTE: When prompted, if you select **'Register Device,'** this will save your phone, computer or tablet as an authorized device and you will not be prompted to validate with the 6-digit code upon your next login.



TRANSACTION HISTORY

Only new transaction history from Nuvision Credit Union will be available in Online and Mobile Banking from Monday, May 3, 2021 moving forward. Previous statements can be requested and made available by contacting the Member Contact Center at **800.444.6327**.

LOAN PAYMENTS

Loan payments that are set up to automatically process April 30, 2021 through May 2, 2021 will process as usual. Loan payments that are not automatic should be set up prior to April 30, 2021 due to system integration and online banking inaccessibility during integration.

Beginning May 3, 2021, consumer loan payments can be made using Nuvision Online Banking, our Member Contact Center, at any Nuvision Branch, or by mailing your payments to:



FEDERALLY
INSURED
BY NCUA



Nuvision Federal Credit Union
P.O. Box 60510
City of Industry, CA 91716-0510

Nuvision 24/7 Phone Banking (ABIL) Setup



Beginning Monday, May 3, 2021.

You will need to setup new Phone Banking Credentials beginning on **Monday, May 3, 2021**. Members will be given new credentials for first time login:

- Username = New Member Number



Your member number
will be provided to you
in a separate mailing.

- Password = Last 4 digits of your SSN. The system will request that a new password be created.

ESTATEMENTS



Once you've enrolled in Online Banking and opt-in to receive eStatements, you will have access to eStatements moving forward from **Monday, May 3, 2021**.

If you currently receive eStatements from Greater Wyoming, you will need to re-enroll to receive Nuvision eStatements. When logged into Online Banking at **NUVISIONFEDERAL.COM**, select **SERVICES**, then **ONLINE STATEMENTS** to set up.

BILL PAY

Bill Pay allows you to make and track payments online with instant access anytime. Once you've successfully registered for Nuvision Credit Union Online Banking, you can enroll in Bill Pay. Visit **NUVISIONFEDERAL.COM**, click on the **Bill Pay** tab and follow the instructions to add payees.

If you have used bill pay services previously with Greater Wyoming, you will need to set up within your Nuvision account as your account number and routing number have changed.

MERGER SUPPORT

If you have any questions, we are here to help. Please contact us:



800.444.6327



[NUVISIONFEDERAL.COM/GWFCUMERGER](https://www.nuvisionfederal.com/gwfcumerger)



155 W. COLLINS DR.