

**Notice of Error - ATM Terminal Transaction**

Member Name: _____ Cardholder name	Card Number: _____ XXXXXX First 6 digits Last 4 Digits
Member Number: _____	Account Number: _____ Account to which the transaction posted
Daytime Number _____ Best contact number	Email Address: _____

**Statement of Error**

Transaction Date: _____ Date Transaction Occurred	Date Reported: _____ Date Credit Union was Notified of Error
Disputed Amount: _____ Amount of Error	Transaction Total: _____ If total differs from the disputed amount
ATM Terminal Owner: _____ Name of Financial Institution	ATM Address: _____ Location of ATM Terminal

Please provide a copy of the ATM terminal receipt associated with the transaction

**Withdrawal Error**

I requested an ATM withdrawal in the amount of \$\_\_\_\_\_; however, I only received \$\_\_\_\_\_.

*Please provide any additional information in the space below:*

\_\_\_\_\_  
\_\_\_\_\_

**Deposit Error**

I requested an ATM deposit in the amount of \$\_\_\_\_\_; however, I only received credit for \$\_\_\_\_\_.

Check here if deposit was made in cash.

*Please provide any additional information in the space below:*

\_\_\_\_\_  
\_\_\_\_\_

**Signature**

_____	_____
Cardholder Signature	Date

**For FI Use only**

Received By: _____	Teller #: _____	Date: _____
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Completed forms may be submitted to our PDS Department by one of the following:

Fax: 714.375.8680  
US Mail: Nuvision Credit Union - Attn: PDS P.O.  
Box 1220  
Huntington Beach, CA 92647-1220

Or, you may deliver your completed form to one of our convenient branch locations.