Digital Banking Updates & Navigation Guide

Your quick reference to Digital Banking updates and services

Use this guide to explore Digital Banking updates and find the services you need. Your accounts, balances, username, and password remain unchanged.

What's New in Digital Banking?

Review the key changes to the Dashboard, navigation, mobile experience, and loan payments.

What's Different	What to Know
Dashboard	Home is now called Dashboard. Choose your favorite accounts and view your accounts, recent activity, spending, mobile deposits, and Quick Links in one place.
Top Navigation Menus	Menus now appear across the top instead of on the left. Select **Account Management, Transactions, Settings & Services, Open Accounts & Loans,** or **Resources** to open a page of related services.
Mobile App Layout	The mobile Dashboard includes an account carousel and shortcuts for Credit Card/Loan Payment, Deposit Check, and Transfers. See Dashboard & Menu Search Tips for navigation details.
Quick Links	Access frequently used services, such as Bill Pay, Transfers, Card Management, and Credit Card or Loan payments, directly from your Dashboard. *Available Quick Links vary between desktop and mobile and depend on your accounts and relationship with Nuvision.
Menu Search	Use the search bar within a menu page to find available services for that menu. Type the key word in the search bar to view the results.
Organized by Task	Related services are grouped together, and each option includes a description to help you choose the right task.
Feature Name and Location Changes	Some familiar features have new names or menu locations. Use this guide to find the services you need.

Main Menu Overview

Find the right Digital Banking menu for your task. The table below shows how services are organized and what you can do on each menu.

Main Menu	What You Can Do
Dashboard	View accounts, recent activity, Quick Links, spending, and mobile deposits.
Account Management	Manage accounts, cards, mortgages, investments, loyalty benefits, and linked external accounts.
Transactions	Make payments, move money, manage recipients, and review transaction activity.
Settings & Services	View statements, access account services, manage mobile features, security settings, and profile settings.
Open Accounts & Loans	Open an account, apply for a loan or credit card, or view available loan offers.
Resources	Find support, branch and ATM locations, appointments, claims, rates, and disclosures.

Dashboard & Menu Search Tips

Personalize your Dashboard, review your activity, and find services in the mobile app with these tips.

Personalize the Dashboard

- **Favorite accounts:** Go to **Dashboard > View All Accounts** and choose up to 20 favorite accounts. These accounts appear on the Dashboard, and selections are saved for future sign-ins.
- **Display preferences:** Go to **Account Management** to rearrange accounts or mark them as favorites and choose where accounts appear.
- **Account order:** To reorder accounts, select **View All Accounts** at the bottom of the Dashboard account list.

Review of Activity and Access Services

- **Quick Links:** Access common services directly from your Dashboard. Available shortcuts vary by your device, accounts, eligibility, Digital Banking profile, and relationship with Nuvision.
- **Spending:** Review spending activity in the Dashboard's spending view.
- **Mobile deposits:** Use mobile deposits on the Dashboard to review checks deposited through the app.

Navigate the Mobile Dashboard

- **Switch between accounts:** Swipe through the account carousel at the top of the mobile Dashboard. Select an account to see its recent activity and details.
- **Use shortcuts and Menu:** Select **Credit Card/Loan Payment**, **Deposit Check**, or **Transfers** near the bottom of the screen. To access other services, select **Menu** at the bottom right.

How To Find Common Services

Find your task in the table below, then follow the path below **Where to Go** to locate the service. On mobile, open **Menu** first.

Your Task	Where to Go
Manage Accounts	Account Management > Manage Accounts
Make a credit card or loan payment	Transactions > Credit Card/Loan Payment
Pay a Bill	Transactions > Bill Pay
Transfer Money	Transactions > Transfer Funds
View Online Activity	Transactions > Online Activity
View eStatements	Settings & Services > eStatements
Manage Debit and Credit Cards	Settings & Services > Card Management
Update Security Options	Settings & Services > Enhanced Authentication
Update Contact Information	Settings & Services > Update Contact Info
My Loan Offers	Open Accounts & Loans > My Loan Offers
Send a Secure Message	Resources > Secure Messaging
Find a Branch or ATM	Resources > ATM & Branch Locations
Schedule an Appointment	Resources > Schedule an Appointment

Need Help?

For assistance, call the Member Contact Center at **800-444-6327**, **send a secure message**, or visit a Nuvision branch.