

**CHANGES COMING IN JUNE
TO YOUR NUVISION
CREDIT CARD**

- ✓ **New Design**
- ✓ **New Card Number**
- ✓ **Enhanced Chip Security**
- ✓ **Enhanced Card Controls**

Dear Valued Member,

Have you heard the exciting news regarding your Nuvision credit card? We'll be upgrading our credit card processor to better serve you. This will improve our ability to implement new technology as it becomes available, and continue to provide the highest level of member service and financial tools to protect your credit card security. In early June, you will be receiving your new EMV chip-enabled Visa® Platinum credit card. The new card will replace your current credit card.

You can continue to use your current Nuvision credit card through midnight June 16, 2018. Please visit our website: nuvisionfederal.com/cardconversion to learn more about the changes and benefits of our new credit card program.

Enclosed you will find a FAQ insert to address common questions regarding our new credit card.

Program Enhancements

Coming in late 2018, you will have access to the following new features:

- ▶ **Instantly issued cards:** No need to wait for your card in the mail. You can get your new or replacement credit card instantly at Nuvision branches. Cards are issued on the spot!
- ▶ **Enhanced card controls:** You'll have peace of mind knowing that you can easily turn your card off within minutes when your card is misplaced or stolen. This will help you block potential fraudulent transactions while you locate your lost card or report your card stolen.
- ▶ **Design your own card:** You will soon have the option to customize your Nuvision credit card. By uploading a personal custom image for display on the front of your credit card, it's simple and easy to turn it into a personal statement.

Thank you for being a valued Nuvision Credit Union member.

Sincerely,



Jo Lee
Credit Card Program Manager