

April 9, 2018

Dear Valued Member,

## Exciting Credit Card Changes are Headed Your Way in June!

At NuVision Credit Union we strive to provide you great member service and financial tools that protect your financial security. We are excited to announce that we will be partnering with a new credit card processor in June 2018 that will allow us to bring you an even more secure and powerful credit card program!

Shortly after the switch to our new provider in June, you'll have access to these great new security features and the ability to design your own card:

- Free online access to your FICO score coming in the 3rd quarter - You'll get your latest credit score updates and an in-depth understanding of the key factors that impact your score. You will always know where you stand with your credit!
- Enhanced Card controls in the 4th quarter. – You'll have peace of mind knowing that you can easily turn your card off within minutes when your card is misplaced or stolen. This will help you block potential fraudulent transactions while you locate your lost card or report your card stolen!
- Design your own card in the 3rd quarter – you will soon have the option to customize your NuVision credit card. By uploading a personal custom image or choosing one from our catalog of distinct images for display on the front of your personal credit card, it's simple, easy, and fun to turn the front of your card into a personal statement!

In early June you will receive a new EMV, chip-enabled, Visa Platinum credit card. Your new card will have a new design and new card number.

Please know that you will continue to use your current NuVision credit card through midnight June 16, 2018. Prior to receiving your new card in June, NuVision will continuously provide you updates on what to expect and let you know of any actions that you'll need to take. Please look for notifications in your credit card statement, mailers, and email. We also invite you to visit our site [nuvisionfederal.com/cardconversion](http://nuvisionfederal.com/cardconversion) to learn more about the changes as well as all the benefits of the new credit card program. We are excited about the enhanced credit card program and hope you will be, too.

Thank you for being a valued NuVision Credit Union member.

Sincerely,

A handwritten signature in black ink, appearing to read "Jo Lee".

Jo Lee  
Credit Card Program Manager