

NUvision

CREDIT UNION

nuvisioncares 
HELPING OUR COMMUNITY



2020 ANNUAL REPORT

NUVISIONCARES

Serving Communities of Hard-Working People



Helping build the lives of hard-working people has been our mission since the day we were founded. Beyond ensuring members can confidently make financial decisions, this means creating a community that helps people pursue their dreams and provide for their families. In 2020, we put these defining values into meaningful action to support our community through the challenges of the COVID-19 pandemic.

The NuvisionCares initiative was launched during the year to assist medical professionals working to keep us safe while, at the same time, supporting small businesses hard hit by the pandemic. Through the program, more than 6,500 meals were supplied to frontline healthcare workers, providing much needed income to help keep local restaurants open and their employees at work. This initial effort grew far beyond our expectations, with Nuvision members and team members donating an additional \$6,000 to expand the program.

Witnessing the power of community during a time of crisis has been inspiring to all of us. We are grateful for every one of our members and team, applaud our hard-working heroes, and thank you for joining us to make a difference.

MEMBER Message

2020 was a year unlike any other, significantly impacting all of us. It is in challenging times like these that Nuvision's values and service philosophies are more important than ever. Our commitment to support our hard-working members and build up our communities is what defines us as a credit union. And it's what allowed us to spring into action so quickly after the pandemic began.

Throughout the year, every decision was made in consideration of the health and well-being of our members, team and each of the communities we serve, while continuing to provide the best possible banking experience. Our technology infrastructure enabled us to immediately move most team members to secure work-at-home environments and effectively serve members as they shifted to remote banking channels. At the same time, we initiated extensive protocols to ensure branches remained open and safe. Whether serving everyday banking needs, offering much-needed financial assistance, or funding SBA Paycheck Protection Program (PPP) loans for small businesses—our members remained confident we were here to support them, however and whenever they needed us.

Our ability to effectively and safely serve members through this unprecedented situation was made possible through the dedication of our team members. And we were proud to acknowledge their commitment through a number of expanded



Michael Donohue
Chairman



Roger Ballard
CEO

benefit programs, including supplemental front-line pay, a pay protection program, and extra time-off for those impacted by COVID.

As we worked to take care of our members and team, we also looked for ways to make a difference in our communities throughout the West, including Alaska, Arizona, California, Washington and Wyoming. Through our NuvisionCares initiative, we provided meals to our healthcare heroes, which helped local restaurants keep their doors open and staff employed. One of the most gratifying aspects of this initiative was the overwhelming enthusiasm from members and team members who pitched in to extend the program, funding additional meals for frontline medical workers from small businesses.

As we reflect on the challenges of 2020, we are grateful for the opportunities we have to serve all the hard-working members who make up our Nuvision family. Through your loyalty, we achieved strong financial performance, with record loan results during the year. We will continue to invest in our members and communities through new programs, products and technologies in the year ahead.

Thank you for placing your trust in Nuvision. We are honored to be part of this community – supporting, serving, and helping each other succeed.

“Thank you Nuvision!
The meal you provided
so helped with working
double shifts during the
pandemic.”



2020

Highlights



LOAN GROWTH

- Loans grew to over \$2 billion in 2020



ASSET GROWTH

- Assets grew to more than \$2.6 billion in 2020



TECHNOLOGY ENHANCEMENT

- Quick Apply - Personalized offers within online banking
- New and improved home loan application experience.
- Improved the experience of mobile banking through the addition of quick links to provide easy access to your most popular features.

REPORTS



Jim Meyer

Treasurer

It is my pleasure to present to the membership NuVision Credit Union's Treasurer's report.

Financial highlights as of December 31, 2020:

- Assets grew to more than \$2.6 billion
- Total loans increased by 5.45% to \$2 billion
- Member shares increased by 14.15% to \$2.3 billion

We will continue finding opportunities to invest resources in the products and services needed by you, our members. In addition, as the market leads us, we will invest in innovative solutions to serve you best.

Our purpose is to create the best banking relationships with our members based on shared values and true collaboration.



Doug Haigh

Supervisory Committee

The Supervisory Committee evaluates the soundness of NuVision Credit Union's operations and activities, ensuring that management implements sound internal controls and maintains practices and procedures that adhere to standard accounting principles.

The Committee meets regularly to review and discuss internal controls as well as auditing matters.

RSM US LLP, NuVision's independent auditor, performs an annual financial audit and issues certified financial statements as they relate to the overall financial condition of NuVision Credit Union.

We are pleased to share our conclusion that NuVision Credit Union has adequate financial controls and is financially sound.

NUVISION BLOOD DRIVES
Donations helped support
170 patients.



FINANCIALS

Consolidated Statement of Financial Condition

| | 12/31/2020 | 12/31/2019 |
|--|------------------------|------------------------|
| Assets | | |
| Cash and Cash Equivalents..... | \$279,711,310 | \$177,806,086 |
| Investments: | | |
| Available for sale | 205,399,599 | 137,671,280 |
| Trading..... | 26,348,755 | 22,825,476 |
| Other | 15,990,669 | 11,467,647 |
| Loans, net..... | 2,020,337,801 | 1,915,878,699 |
| Loans held for sale | 8,725,362 | 7,883,527 |
| Accrued interest receivable | 7,691,769 | 6,390,754 |
| Premises and equipment, net..... | 20,100,997 | 22,734,021 |
| National Credit Union Share Insurance Fund (NCUSIF) deposit..... | 20,475,617 | 18,565,686 |
| Goodwill and other intangible assets | 7,815,788 | 10,288,303 |
| Other Assets..... | 33,764,067 | 38,079,917 |
| TOTAL ASSETS | \$2,646,361,734 | \$2,369,591,396 |
| Liabilities And Members' Equity | | |
| Liabilities: | | |
| Members' shares..... | \$2,298,276,990 | \$2,013,331,861 |
| Borrowed funds..... | 37,201,833 | 52,210,243 |
| Accrued expenses and other liabilities | 25,689,090 | 36,134,699 |
| TOTAL LIABILITIES | \$2,361,167,913 | \$2,101,676,803 |
| Commitments and contingencies | | |
| Members' Equity: | | |
| Retained Earnings..... | 168,615,191 | 154,775,779 |
| Equity acquired through mergers..... | 116,236,688 | 116,226,421 |
| Accumulated other comprehensive income (loss)..... | 341,942 | (2,837,593) |
| Noncontrolling interest in subsidiary | -- | (250,014) |
| TOTAL MEMBERS EQUITY..... | 285,193,821 | 267,914,593 |
| TOTAL LIABILITIES & MEMBERS' EQUITY..... | \$2,646,361,734 | \$2,369,591,396 |

FINANCIALS

Consolidated Statement of Income

| | 12/31/2020 | 12/31/2019 |
|--|---------------------|---------------------|
| Interest income: | | |
| Loans..... | \$94,296,404 | \$97,252,449 |
| Investments and cash equivalents..... | 4,491,636 | 7,104,794 |
| Total interest income | 98,788,040 | 104,357,243 |
| Interest expense: | | |
| Members' shares and other deposits..... | 15,135,247 | 15,339,102 |
| Borrowed funds..... | 1,075,445 | 1,477,175 |
| Total interest expense | 16,210,692 | 16,816,277 |
| Net interest income | 82,577,348 | 87,540,966 |
| Provision for loan losses..... | 10,607,211 | 9,441,200 |
| Net interest income after provision for loan losses | 71,970,137 | 78,099,766 |
| Noninterest income: | | |
| Nonsufficient funds fees..... | 5,103,307 | 6,902,710 |
| Interchange income..... | 8,215,930 | 8,838,809 |
| Service charges and other fees..... | 5,706,745 | 5,688,275 |
| Gain on sale of loans..... | 2,664,222 | 2,550,772 |
| Other..... | 5,699,688 | 10,404,620 |
| Total noninterest income | 27,389,892 | 34,385,186 |
| Noninterest expense: | | |
| Salaries and benefits..... | 48,406,257 | 52,888,338 |
| Operations..... | 31,191,323 | 37,272,169 |
| Occupancy..... | 5,923,037 | 5,909,361 |
| Total noninterest expense | 85,520,617 | 96,069,868 |
| Net income | \$13,839,412 | \$16,415,084 |
| Noncontrolling interest in net loss of subsidiary | - | (12,011) |
| Controlling interest in net income | \$13,839,412 | \$16,403,073 |

SUPPORTING Members

Our commitment to helping you with the life you build extends to providing the extra support you need, when you need it. Recognizing the challenges many members were experiencing as a result of the pandemic, Nuvision initiated a number of special programs designed to provide immediate financial relief during an uncertain time.

- Nuvision's COVID Relief Program offered approximately a total of \$313 million in loans to our members from the start of the pandemic to the end of first quarter 2021.
- Payments were deferred for approximately \$64 million in mortgage loans, \$132 million in consumer loans, and \$117 million in business loans (including SBA PPP loans).
- Approximately \$188,000 in emergency low-rate loans were provided to members.

The pandemic has been particularly difficult for small business owners, many of whom have struggled to stay afloat and keep employees on payroll. Nuvision worked around the clock to offer SBA Paycheck Protection Program (PPP) loans to our business members. We are proud to have secured funding for 392 small businesses. These loans, totaling \$22,814,834, have helped save many jobs across our communities.

+ added ADVANTAGE GIVEAWAYS

\$5,500 - Summer Giveaway

\$15,000 - Holiday Giveaway

OUR BIGGEST EVER!

Added Advantage HOLIDAY GIVEAWAY



NUVISIONCARES

Serving Our Community of Hard-Working People

Supporting Our Communities

In addition to our NuvisionCares initiative, we are honored to have invested \$100,000 in programs to strengthen our communities during 2020. All of these programs were made possible through the support of our members, team members and neighbors, coming together to touch lives.

Community Impact Highlights

Spreading Holiday Joy

Thanks to the generosity of our members and team, over 1,000 toys were gifted to children in need through our annual Toys for Tots campaign, bringing a special joy during the holiday season.

Fighting Food Insecurity

In a difficult financial year for many, Nuvision partnered with our members and local organizations to provide needed food and supplies. Branches hosted a food drive to support Shalimar Relief Fund in California, helping over 120 families. With The Children's Lunchbox in Anchorage, we supplied meals to local families through donations collected at our Alaska branches. And we partnered with Helping Heroes at Cheyenne VA Medical Center in Wyoming to stock a food pantry and give gift cards to veterans facing hardship.

Organizing Blood Drives

Nuvision organized multiple blood drives in each of our communities to offer vital assistance during the health crisis. In California, 100 donors participated in this life-saving effort. We honored our military heroes with Veteran's Day blood drives in Alaska and Wyoming, impacting over 170 patient lives and helping 34 COVID-19 patients.

Honoring Our Veterans

With our traditional veteran's events challenged by the pandemic, Nuvision recognized the sacrifices and service of our military heroes by organizing a Gas Giveaway, providing over 500 veterans with free gas cards and select ceremonies in Alaska, California and Wyoming.

Celebrating Local Heroes

Throughout the year, Nuvision honored our hometown heroes by sharing their stories and awarding cash prizes. From first responders to frontline healthcare workers to celebrated veterans, we were privileged to recognize these inspiring individuals who play such an important role in the health and success of our communities.



BOARD OF DIRECTORS



Michael Donohue



Marykay Shelton



Jim Meyer



Robert Geraci



John Cullum



Jon Dunham



Brian Hickey



Ted Humphrey



Jim Le Pere



Luchus Mack



Bill Murray



Steve Vogeding



Matt Woodruff

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 Bill Murray..... *Director*
 Steve Vogeding *Director*
 Matt Woodruff..... *Director*

Supervisory Committee

Doug Haigh..... *Chairman*
 Karen Sudyka
 Holly Williams

SUPERVISORY COMMITTEE



Doug Haigh



Karen Sudyka



Holly Williams

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 Hiq Lee
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 Sonja Strzoda

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Chief Credit Officer
 Sanjay Mody
Chief Enterprise Operations Officer
 Tamara Ortega
Chief People Officer

BOARD ASSOCIATES



Yuri N. Anastasi



Hiq Lee



Jeannie Sleeper



Sonja Strzoda

THANK YOU Nuvision Family

Throughout this most challenging year, the power of our Nuvision family has never been more evident. Hard-working people across our communities came together to support and serve each other. We are thankful for the involvement and generosity of our members, the incredible dedication of our team members, and our local partners who participated in our NuvisionCares program and other assistance efforts.

This unified response to support members and communities across our regional organization was made possible through our successful merger partnerships in Alaska, Washington, and Wyoming. Together, our combined organization has brought the best of each credit union to our members, while retaining the distinct legacy and heritage of each organization.

We will all remember many things from 2020. At Nuvision, we'll remember the hundreds of people we had the privilege of serving, the many ordinary heroes who inspired us to continue, and the incredible spirit of our community. Together, we are a stronger credit union, dedicated to helping you with the life you build.



For The Life You Build

NUVISION

CREDIT UNION

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INSURED
BY NCUA